

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.:	09/848,519	Confirmation No.:	7542
Applicant(s):	David G. Beshore		
Filed:	May 4, 2001		
Art Unit:	3623		
Examiner:	Loftis, Johnna		
Title:	METHOD AND COMPUTER PROGRAM PRODUCT FOR ASSESSING A PROCESS OF AN ORGANIZATION		

Docket No.: 038190/233565  
Customer No.: 00826

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT**  
**37 CFR § 1.115**

Sir:

Please enter this Preliminary Amendment before calculating the claim fee and amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks** begin on page 7 of this paper.